



UNITED STATES PATENT AND TRADEMARK OFFICE

UNITED STATES DEPARTMENT OF COMMERCE
 United States Patent and Trademark Office
 Address: COMMISSIONER FOR PATENTS
 P.O. Box 1450
 Alexandria, Virginia 22313-1450
 www.uspto.gov

BIB DATA SHEET

CONFIRMATION NO. 8921

SERIAL NUMBER 10/723,687	FILING or 371(c) DATE 11/26/2003 RULE	CLASS 705	GROUP ART UNIT 2166	ATTORNEY DOCKET NO. 136098SV/YOD GEMS:0255		
APPLICANTS Lawrence E. Ploetz, Brookfield, WI; James F. Kohli, Waukesha, WI; Tarun K. Shukla, Katni, INDIA; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** ** IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 02/27/2004						
Foreign Priority claimed <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No 35 USC 119(a-d) conditions met <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No Verified and Acknowledged <u>/VALERIE LUBIN/</u> Examiner's Signature		<input type="checkbox"/> Met after Allowance Initials	STATE OR COUNTRY WI	SHEETS DRAWINGS 6	TOTAL CLAIMS 21	INDEPENDENT CLAIMS 7
ADDRESS GE HEALTHCARE c/o FLETCHER YODER, PC P.O. BOX 692289 HOUSTON, TX 77269-2289 UNITED STATES						
TITLE System and method for providing potential problem solutions to a service provider						
FILING FEE RECEIVED 1132	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees			
			<input type="checkbox"/> 1.16 Fees (Filing)			
			<input type="checkbox"/> 1.17 Fees (Processing Ext. of time)			
			<input type="checkbox"/> 1.18 Fees (Issue)			
			<input type="checkbox"/> Other _____			
				<input type="checkbox"/> Credit		